



The Capability Maturity Model: Guidelines for Improving the Software Process

Carnegie Mellon Univ. Software Engineering Inst., Mark C. Paulk, Charles V. Weber, Bill Curtis, Mary Beth Chrissis

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This book provides a description and technical overview of the capability maturity model for software process management, along with guidelines for improving software process management overall. It is the sequel to Watts Humphrey's important work, *Managing the Software Process*. Featured are the process maturity framework; the key software practices that comprise the capability maturity model, how the model is used in practice; and the results some companies have achieved with it. Also included is a comparison of the model with ISO 9000 standards and a description of an actual project that exhibits Level 5 capabilities.

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